

Document Title:		
PUBLIC STATEMENT FOR IMPARTIALITY		
Revision No: 02		Date: 10-08-2019
Document No: ZQAPL/MSCD001/D-01 (CI 5.2)	Prepared By: MR	Approved By: Director Operations

Zenith Quality Assessors Pvt. Ltd. – Management System Certification Division (ZQAPL-MSCD001) is engaged in the Audit and Certification of Management Systems as per International Standards

ZQAPL has adopted the following principles as the basis of the certification activities to add credibility to the certification activity in the market.

- Transparency in their certification.
- Conduct with impartiality, free from biases or pressures & independent of other commercial interests.
- Takes certification decisions based on objective audit data.
- Continual risk assessment and respective mitigation with respect to impartiality.

ZQAPL has appointed a Committee to Safeguard Impartiality in its activities. This committee comprises of senior personnel from diverse professional fields. The purpose of this Committee is to oversee the operations of ZQAPL and ensure that they are consistent with the stated objectives.